

ORANGE CONNEX

eBay SpeedPAK UAE – Ship via Agility

SERVICE & RATE GUIDE 2026

Effective date: 10th Mar 2026

Orange Connex reserves the right to modify the Rate Guide at any time by posting the updated version of the Rate Guide on Our Seller Portal or sending it to your email account as notice to you. The revised version of the Rate Guide will take effect 7 days upon sending the prior notice.

About SpeedPAK

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SpeedPAK is eBay's flagship cross-border shipping services management program, powered by Orange Connex. Launched in 2018 through a strategic partnership between eBay and Orange Connex, the services shipped hundreds of millions of parcels to buyers in more than 220 countries and territories with superb delivery experience.



SpeedPAK service was launched for eBay Japan sellers at the end of October 2023, through the strategic partnership between eBay and Orange Connex. Now we are bringing the same operational excellence to UAE to serve eBay UAE sellers! Working with eBay's global teams and eBay UAE, we endeavor to provide:



Fast Shipping

Fast Shipping to worldwide destinations, in collaboration with renowned express couriers



Secure and Easy Access

Secure and Easy Access via an eBay shipping platform



Simple and Convenient

Start shipping soon after you register with our straightforward setup process.



Rigorous Operational Excellence

Rigorous Operational Excellence management by our seasoned professionals



Localized Customer Services

Localized Customer Services team to help you with inquiries



Continuous Optimization

Continuous Optimization of service features to meet UAE sellers' needs

SHIPMENT CALCULATION

Calculate your shipment cost

Total Shipping Cost = Shipping Rates + Optional Services + Surcharges

Shipping rates are based on the destination country and weight of the package



Select optional services



Surcharges may be imposed on your shipment



SERVICE INFORMATION

eBay SpeedPAK – Ship via Agility

Service Description

- eBay SpeedPAK Standard service
- Door-to-door
- Our services offer full track-and-trace visibility

Service Days

Monday to Friday (Business Day)

Kindly note:
Currently, shipping dangerous goods is not acceptable, except for shipments containing Lithium Batteries in Equipment (Lithium Ion PI967 Section II, Lithium Metal PI970 Section II) [1].

Shipping Services

Service Type	International Standard
Shipment Type	Packages
Packaging Requirement	Your own packaging
Countries and territories covered	United States
Estimated Transit Time[2]	5-9 Business Days
Maximum Shipment Weight	70 kg
Maximum Shipment Dimensions[3]	Length≤120 cm Width≤80 cm Height≤80 cm
Shipment Value Limit	< 2500 USD

Footnotes:

1. *We can only accept shipments that meet the following criteria:*
   a) Packages containing only button cell batteries installed in equipment (including circuit boards)
   b) Each package contains no more than 4 cells or 2 batteries installed in equipment.
2. *In events beyond our control, such as natural disasters, strikes, customs inspections, etc., the estimated transit time mentioned above does not apply.*
3. *Length=Longest Side, Width=Median Side, Height=Shortest Side*

OPTIONAL SERVICES

OPTIONAL SERVICES

✓ Shipment Insurance
This service is comprehensive protection for your valuable or personal shipments, giving you peace of mind in the unlikely event of physical damage or loss. The service is subject to Special Terms and Conditions. The insured value cannot exceed the total value of the shipment.

Optional Services	Charging Method	Charge
Shipment Insurance	Per Shipment	AED 45 or 2% of the insured value if higher



Kindly note:

As noted above, various surcharges and fees may be imposed on your shipment in addition to the prices noted on this rate sheet. By tendering your shipments to our courier, you agree to pay the surcharges as determined by us.

SURCHARGES

View Charges

SURCHARGES

✓ Remote Area Delivery
This surcharge applies when a shipment is delivered to a location that the first 3 digits of the postal code are 006, 007, 009, 008, 090, 091, 092, 093, 094, 095, 096, 097, 098, 099, 962, 963, 964, 965, 966, 967, 968, 969, 995, 996, 997, 998 and 999.

✓ Peak Season Surcharge
Effective during peak season periods such as October 12 - January 31. We reserve the right to activate the peak season Surcharge.

✓ Oversize or Overweight Surcharge
A fixed surcharge is applied to every piece with length > 53.34 cm or width > 43.18 cm or actual weight > 25 kg.
If the Non-Conveyable has already been paid, there is no need to charge for the Oversize or Overweight Surcharge.

✓ Over Volume Surcharge
A fixed surcharge is applied to every piece that exceeds the volumetric of 0.057 CBM.
If the Non-Conveyable has already been paid, there is no need to charge for the Oversize or Overweight Surcharge.

✓ Non-Conveyable
A fixed surcharge is applied to every piece with length > 76.2 cm or actual weight > 45 kg.

✓ Domestic Return Fee
A fixed surcharge will be applied to shipments returned before export, reasons for return include but not limited to unacceptable items, oversize, overweight, invalid postal code, etc.

✓ Oversized Piece Penalty
A fixed surcharge is applied to every piece with length > 120 cm or width > 80 cm or height > 80 cm. Domestic Return Fee will also be incurred and is not included in this penalty.

✓ Overweight Piece Penalty
A fixed surcharge is applied to every piece that exceeds the actual weight of 70 kg.
Domestic Return Fee will also be incurred and is not included in this penalty.

✓ Destination or Origin Address Correction
A fixed surcharge is applied per shipment when the destination address provided by the Shipper is incomplete, outdated or incorrect and carrier is subsequently unable to deliver the shipment. Carrier searches and determines the correct address to complete the delivery.

✓ Lithium Batteries (in Equipment) FREE
Lithium Ion PI967, Section II,
Lithium Metal PI970, Section II
We can only accept shipments that meet the following criteria:

a) Packages containing only button cell batteries installed in equipment (including circuit boards), or
b) Each package contains no more than 4 cells or 2 batteries installed in equipment.

Kindly note:
1. FREE for a limited time only. The rate may change periodically.
2. As noted above, various surcharges and fees may be imposed on your shipment in addition to the prices noted on this rate sheet. By tendering your shipments to our courier, you agree to pay the surcharges as determined by us.

SURCHARGES

View Charges

✓ Duties, Taxes & Other Charges
These charges for the U.S. destination may include but are not limited to the followings:

- ***Estimated U.S. Duty&Tax***
  An estimated U.S. duty and tax calculated at a specific percentage (preset rate) based on your shipment's declared value and average duty rate with COO applied. The preset rate applied may change from time to time and the preset rate at the time of actual charging or billing shall prevail. Final settlement depends on the bill amount.
- ***U.S. Duty***
  All shipments imported into the U.S. will be subject to applicable duties and taxes as required by U.S. customs regulations.
- ***Duty Disbursement Fee (DDP)***
  Agility arrange for the shipper to be billed for any duties and taxes payable at destination, rather than the receiver of the shipment being billed. Charges apply whenever duties, taxes or other regulatory fees occur.
- ***Bonded Storage***
  Storage charges apply when the shipment cannot be released by customs due to inaccurate or missing paperwork. Charges take effect three working days after the freight arrival date.
- ***Customs Physical Intervention***
  The arrangement of a non-routine physical Customs inspection of a shipment involving either a full or partial unload. To include the marking or mutilation of samples.
- ***Other Related Charges***
  Please note that the specific fees are charged at request or as required. Final settlement depends on the bill amount.

✓ U.S. Duty Processing Fee
This fee applies to all shipments imported into the U.S. on which customs duties, taxes & other related charges have been levied. It is an additional processing fee charged at 4.0% of the total amount of duties, taxes & other related charges. Final settlement depends on the bill amount.

✓ Disposal Charge
This surcharge applies when a shipment cannot be delivered due to reasons not related to the carrier.

✓ War Risk Surcharge
This surcharge is implemented due to the heightened risks associated with the current climate. Effective from 2026.3.10 until further notice.

Kindly note:

1. FREE for a limited time only. The rate may change periodically.
2. As noted above, various surcharges and fees may be imposed on your shipment in addition to the prices noted on this rate sheet. By tendering your shipments to our courier, you agree to pay the surcharges as determined by us.

SURCHARGES

SURCHARGES

View Explanation

Surcharges	Charging Method	Charge
Remote Area Delivery	Per Shipment	For 0-7kg shipments: AED 39 For 7-14kg shipments: AED 58.5 For 14-23kg shipments: AED 331 For 23-45kg shipments: AED 467 For 45-70kg shipments: AED 779
Peak Season Surcharge- Standard Area	Per kg	For 0-1.36kg shipments: AED 0.8 For 1.36-1.80kg shipments: AED 1.36 For 1.80-4.54kg shipments: AED 1.55 For 4.54-70kg shipments: AED 11.7
Peak Season Surcharge- Remote Area	Per kg	For 0-1.36kg shipments: AED 1.55 For 1.36-1.80kg shipments: AED 1.95 For 1.80-4.54kg shipments: AED 2.15 For 4.54-70kg shipments: AED 12.7
Oversize or Overweight Surcharge	Per Shipment	AED 31.2
Oversize Volume Surcharge	Per Shipment	AED 58.5
Non-Conveyable	Per Shipment	AED 117
Destination or Origin Address Correction	Per Shipment	AED 58.5
Lithium Batteries (in Equipment) Lithium Ion PI967, Section II, Lithium Metal PI970, Section II	Per Shipment	Free
Domestic Return Fee	Per Shipment	AED 15.2
Oversized Piece Penalty	Per Shipment	AED 195
Overweight Piece Penalty	Per Shipment	AED 195

Kindly note:
As noted above, various surcharges and fees may be imposed on your shipment in addition to the prices noted on this rate sheet. By tendering your shipments to our courier, you agree to pay the surcharges as determined by us.

SURCHARGES

SURCHARGES

View Explanation

Surcharges	Charging Method	Charge
Duties, Taxes & Other Charges		
Estimated U.S. Duty&Tax	Per Shipment	The final settlement is subject to the amount on the bill
U.S. Duty	Per Shipment	The final settlement is subject to the amount on the bill
Duty Disbursement Fee (DDP)	Per Shipment	2.00 % of duties and taxes
Bonded Storage	Per Shipment Per Day After 3 Working Days	AED 117 per shipment per day The final rate is subject to the amount on the bill
Customs Physical Intervention	Per Shipment	AED 136
Other Related Charges	Per Shipment	The final settlement is subject to the amount on the bill
U.S. Duty Processing Fee	Per Shipment	4.0% of the total amount of Duties, Taxes & Other Charges
Disposal Charge	Per Shipment	AED 3.9
War Risk Surcharge	Per Shipment	35.00 % of shipping rates

Kindly note:
As noted above, various surcharges and fees may be imposed on your shipment in addition to the prices noted on this rate sheet. By tendering your shipments to our courier, you agree to pay the surcharges as determined by us.

ZONES & RATES

Shipping Rates

SHIPPING RATES

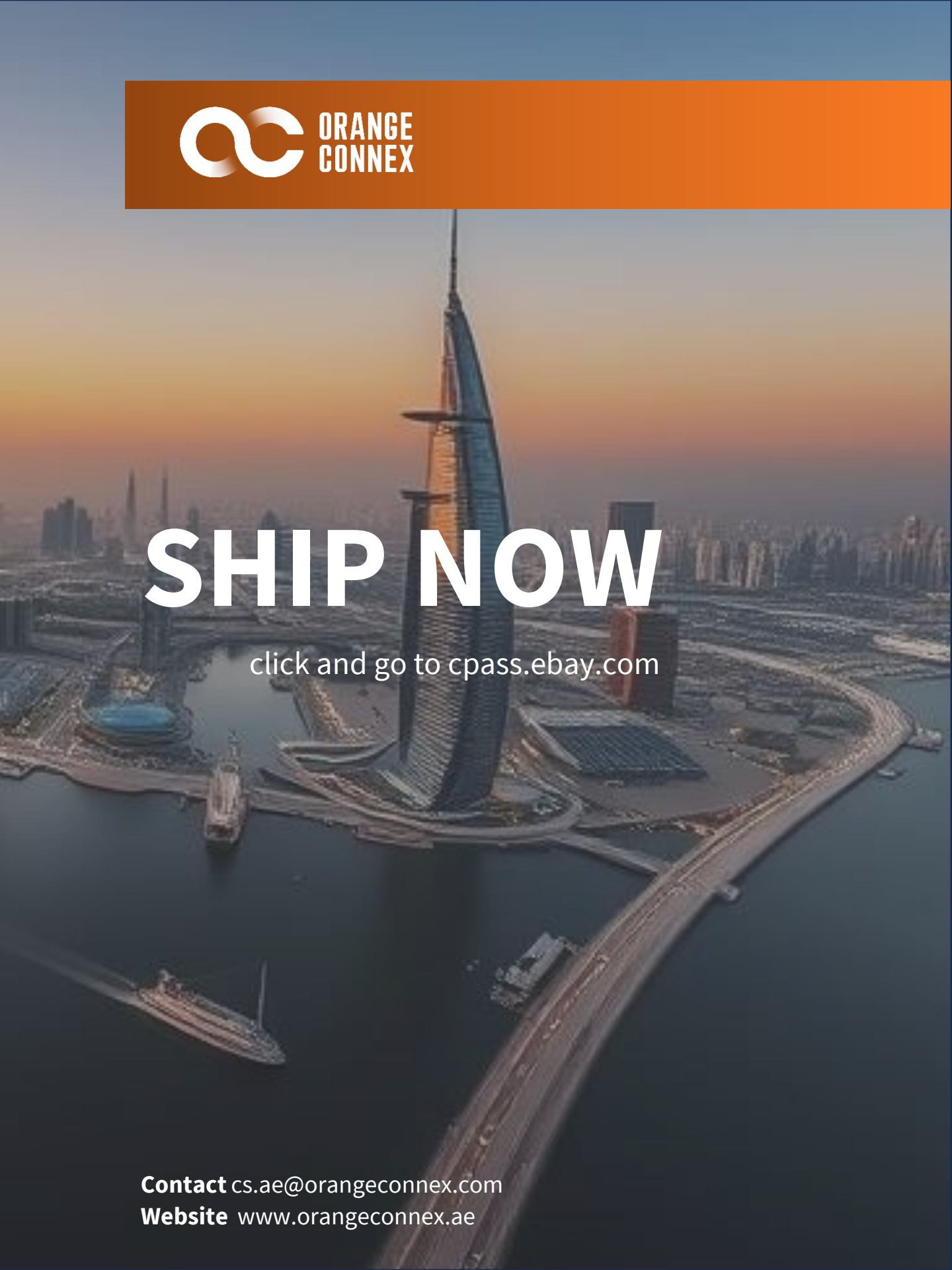
Download Rates

Kindly note:

1. All rates are exclusive of all applicable taxes and the final settlement is subject to the amount on the bill.
2. Shipping Rates exclude special fees and all surcharges, please refer to the Optional Services and Surcharges page for details.
3. The greater of either the dimensional weight or actual weight will be charged since March 14, 2026. The dimensional weight (in kg) is calculated as Length x Width x Height (cm)/6,000

Shipping Rates in AED					
Weight in kg	**Destination: US**				
International Standard					
KG	**Rate**	**KG**	**Rate**	**KG**	**Rate**
0.5	65.75	**8.5**	217.45	**23**	637.90
1	73.55	**9**	226.92	**24**	678.44
1.5	75.46	**9.5**	236.11	**25**	721.26
2	82.99	**10**	246.15	**26**	766.47
2.5	94.29	**11**	270.55	**27**	814.33
3	101.73	**12**	289.09	**28**	865.11
3.5	110.80	**13**	315.15	**29**	919.02
4	121.21	**14**	348.37	**30**	976.39
4.5	128.16	**15**	375.33	**40**	1,179.24
5	133.97	**16**	403.14	**50**	1,386.16
5.5	142.35	**17**	432.49	**60**	1,597.55
6	152.19	**18**	462.66	**70**	1,813.77
6.5	162.60	**19**	494.54		
7	172.96	**20**	527.84		
7.5	196.14	**21**	562.77		
8	208.62	**22**	599.36		

Footnotes:
Any fraction of a kilogram is rounded up to the next higher weight break. Please note that the rates stated on the Orange Connex billing statement shall be the final and official rates.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