

ebay



ORANGE
CONNEX

PROHIBITED GOODS 2026



Effective date: 1st Jul 2026

Orange Connex reserves the right to modify the Rate Guide at any time by posting the updated version of the Rate Guide on Our Seller Portal or sending it to your email account as notice to you. The revised version of the Rate Guide will take effect 7 days upon sending the prior notice.

PROHIBITED ITEMS

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Prohibited Items

Kindly note:

1. You are prohibited from tendering the following items for shipment to any international destinations unless otherwise indicated, and you agree not to do so.
2. We are not liable for loss of or damage to a shipment of any prohibited item or suspected prohibited item (as reasonably determined by Orange Connex (AU)). You agree to indemnify Orange Connex (AU) for any and all costs, fees and expenses Orange Connex (AU) incurs as a result of your violation of any local laws or regulations or from tendering any prohibited item or suspected prohibited item for shipment.

1	Antiques and works of art	15	Banderols or tax stickers
2	Refrigerated/ Perishable Goods (e.g. food stuffs, vitamins and supplements)	16	Cigarettes and tobacco products
3	Framed items containing glass and mirrors whereby the internal and/or external packaging fails to meet Packaging Guidelines.	17	Furs and ivory
4	Human remains or ashes	18	Jewellery, all watches, precious metals
5	Cash including any form of bank notes, currency notes, coins or other legal tender	19	Negotiable instruments in bearer form (whether cash-like or not)
6	Loose precious and semi-precious stones	20	Obscene or immoral articles / materials
7	Bullion (of any precious metal),raw materials, and raw stones.	21	Narcotics and psychotropic substances
8	Items resembling firearms, fireworks, ammunition, explosives, explosive devices or test pieces, (air) guns, toy guns, Soft air (BB) firearms, Trip Alarms capable of firing explosive ammunition, weaponry and their parts, replica or imitation firearms. Knives (Regardless of the length of the bladed objects) and other weapons.	22	Anything dirty / greasy that will impact other parcels and equipment, for example used car parts.
9	Live goods (including but not limited to living plants, animals, fish and birds), as well as animal specimens, furs, and real human hair etc.	23	Personal effects, being privately owned items, which are used/second-hand and usually worn/carried on the person, such as clothing and jewellery; and objects imbued with sentimental significance such as hair and family photo albums
10	Illegal goods	24	Vital Documents and Gift Cards (Including but not limited to: Gift cards, tenders, birth certificates, travel papers, photocopied papers and any documentation on USB sticks)
11	liquids	25	Furniture (e.g. glass sheets, mirrors, antiques and artwork)
12	Miscellaneous Dangerous Goods	26	Chemicals, chemical laboratory supplies, a variety of powerful poisons, biochemicals, infectious substances, Radioactive substances
13	Products with batteries that are not allowed to be transported by Orange Connex (AU) .	27	Dangerous/hazardous goods including but not limited to airbags, perfumes, aftershaves, aerosols, flammable substances(such as candles, table tennis balls, mercury, lighters, asbestos), dry ice, biological substances, Ozone depleting substances/synthetic greenhouse gases, Radioactive substances, UN classified dangerous goods and any goods specified as such under International Air Transport Association regulations ("IATA"), the Agreement on Dangerous Goods by Road ("ADR") or International Maritime Dangerous Goods ("IMDG") regulations.
14	Any organic, garden products (e.g. bare rooted or potted plants of any variety including seedlings, bulbs, cut flowers, foliage, fruit, vegetables, as well as potting mix, compost, fertiliser, organic matter, honey)		